NIYAS MANZOOR

Senior Solution Architect | Al Specialist (ML, Gen Al, Agentic Al) | Azure & AWS Expert Enterprise Integration | Cloud Transformation | 22+ Years IT | 12+ Years Architecture Leadership

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PROFESSIONAL SUMMARY

Accomplished Solution Architect with 22+ years in IT and 12+ years in architecture leadership, specialising in designing and delivering enterprise-wide integration solutions across Azure and AWS ecosystems. Certified AI Specialist with Master's in Data Science & Artificial Intelligence, bringing deep expertise in Machine Learning, Generative AI, and Agentic AI implementations including RAG (Retrieval-Augmented Generation) architectures. Expert in Azure Integration Services with production experience in Logic Apps, APIM, Service Bus, Event Grid, and Azure Functions, delivering iPaaS solutions for mission-critical government systems. Successfully owned end-to-end architecture, design and delivery for greenfield builds, legacy modernisation, and cloud migrations, applying EDA, SOA, modular/microservices and cloud-native (12-Factor) patterns across manufacturing, retail, banking/finance, logistics, hospitality and government sectors. Demonstrated leadership through critical customer saves, including leading technical team to Sofia, Bulgaria for highest escalation resolution, and proposing alternative development approaches that saved €1 million by avoiding third-party delegation.

KEY ACHIEVEMENTS & VALUE DELIVERED

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Led team to Sofia resolving government blocker

Cost Optimization

Saved €1M avoiding third-party delegation

Global Selection

Selected from 1000+ global applicants

Team Leadership

Promoted to Head of Architects (20+ team)

C Knowledge Transfer

Managed Croatia project migration

Transformation

Led enterprise cloud migrations

CORE TECHNICAL COMPETENCIES

AI & Machine Learning

Gen Al: LLMs, GPT, Claude, Prompts Agentic: Agents, RAG Architectures ML/DL: TensorFlow, PyTorch, Scikit Data: Python, R, Pandas, NumPy

Cloud Platforms

Azure: Logic Apps, APIM, Functions AWS: Lambda, Step Functions, API GW IaC: Terraform, ARM/Bicep, CFN PaaS: Service Bus, Event Grid, SQS

Architecture

EA: TOGAF, Zachman, 4+1 Design: DDD, CQRS, Event Sourcing Styles: Microservices, SOA, EDA Cloud: 12-Factor, Serverless

Integration & APIs

iPaaS: Logic Apps, MuleSoft, Boomi API: APIM, Kong, REST, GraphQL Message: Kafka, Service Bus, SNS Protocol: gRPC, WebSockets, SOAP

Security

Identity: OAuth2, OIDC, Entra ID Network: VPN, Private Link, WAF Compliance: Essential Eight, RBAC Secrets: Key Vault, Secrets Manager

DevOps & Languages

CI/CD: Azure DevOps, Jenkins, GHA Containers: Docker, K8s, Istio Code: Java, Python, Go, C#, TS Monitor: Applnsights, ELK, Grafana

PROFESSIONAL EXPERIENCE

Solution Architect

PlanSA, Department for Housing & Urban Development

PlanSA oversees South Australia's planning system to create liveable communities

Jun 2024 - Jun 2025 Adelaide, Australia

Key Achievements:

- Architected enterprise solutions with shift-left approach, embedding NFRs alongside functional requirements from inception
- Led digital transformation migrating legacy systems to modern distributed architecture, improving performance by 40%
- Designed SharePoint Online backup and DR solution using ShareGate and PowerShell automation
- Investigated and prevented cyber security vulnerabilities through ASD Essential Eight assessments
- Delivered integration solutions using Azure Logic Apps, APIM, Service Bus for mission-critical systems
- Created PoCs, feasibility studies, ADRs, and options documents for strategic technology decisions
- Provided technical roadmap for migration from shared Azure tenancy to dedicated PlanSA account
- Conducted internal audits for System Admins of critical applications

Tech Stack: APPIAN, Squiz, .NET, TypeScript, Cloudflare, SharePoint Online, Azure (Logic Apps, Functions, APIM, Service Bus, Event Grid, ARM/Bicep, Terraform, ACR, ACA), OAuth2, OIDC, MS Entra, Jenkins, GitHub, Azure DevOps

Aug 2023 - May 2024 Adelaide, Australia

G'Day Group

Australia's largest regional accommodation provider with 300+ properties

Key Achievements:

- Designed cloud-native microservices (.NET, TypeScript) in Azure ecosystem for hospitality platform
- Implemented DDD with Strategic, Product, Logical, and Physical thinking phases
- Architected distributed systems using CQRS and Event Sourcing, improving scalability by 60%
- Designed OAuth2/OIDC authentication using Azure AD B2C for multi-tenant ecosystem
- Led cross-functional teams through design reviews with Head of Engineering and Product Owners
- Actively participated in SDLC from ideation to implementation
- Documented comprehensive solutions in Confluence for knowledge sharing

Tech Stack: Azure (VNet, VMSS, Azure Al Search, AD B2C, ACR, ACA, Functions, APIM, Front Door, Service Bus, Event Grid, Cosmos DB), REST API, GraphQL, OAuth2, OIDC, Jenkins, GitHub, .NET Core, TypeScript, ReactJS

Senior Solution Architect

Feb 2022 - Nov 2022 Dubai, UAE

Emirates NBD Bank

Dubai's government-owned bank and largest banking group in Middle East

Key Achievements:

- Managed 2 critical product lines across 6 international entities (Egypt, KSA, UK, Singapore, India, UAE)
- Led AWS cloud migration initiative, developing comprehensive roadmap and vendor management
- Provided HLD/LLD for solutions, driving development through user stories and sprint planning
- Conducted R&D and feasibility studies on hardware/software fitting ENBD IT infrastructure
- Managed integration with multiple applications, components, tools, and vendors
- Liaised with internal stakeholders (CTO, product owners, developers) and external vendors

Tech Stack: Java, J2EE, Microservices, REST API, Kafka, WildFly, OAuth2, Jenkins, GitHub, Kong API Gateway, Istio, AWS (Lambda, Step Functions, API Gateway, SQS/SNS)

Solution Architect → Head of Architects

Apr 2017 - Sep 2019 Dubai, UAE

Trovicor FZ LLC

Former Siemens software arm specialized in Lawful Intelligence products

Key Achievements:

- Promoted to Head of Architects, leading team of 20+ junior architects, analysts, and developers
- Resolved critical government agency escalation through on-site visit to Sofia, Bulgaria
- Proposed alternative roadmap avoiding third-party delegation, saving €1 million
- Managed knowledge transfer from Split, Croatia team during organizational restructure
- Actively involved in Agile SDLC using Scrum with cross-functional teams
- Final decision maker for all technical solutions and roadmaps
- Designed and migrated on-premise applications to AWS cloud
- ► Traveled to offshore R&D location in Kuala Lumpur for team coordination

Tech Stack: Spring Boot Microservices (DDD, CQRS, Event Sourcing), Kafka, Java 8, Cassandra, Drools, ELK Stack, Docker, Kubernetes, Big Data (Spark), AWS (laaS, PaaS, FaaS), Terraform

Solution Architect

Aug 2020 - Jun 2021 Dubai, UAE

Dubai Technologies

Award-winning technology company specialized in Intelligent Transport Systems

- ▶ Built aggregator product for logistics domain from scratch with entire SDLC involvement
- Led Al-powered innovations including Generative Al Chatbot and ML freight prediction
- Designed core modules for MVP using Domain-Driven Design principles
- Documented 4+1 architecture with comprehensive views
- Managed team of developers and testers through Scrum methodology

Tech Stack: Golang Microservices, GraphQL API, gRPC ProtoBuf, Kafka, Redis, Docker, Kubernetes, Kong, Istio, ReactJS, Flutter

Java Architect

DevFactory

Aug 2013 - Apr 2014 Dubai, UAE

- ► Selected from 1000+ global applicants after multiple skill tests and assessments
- Created JVM Layer Migration Branch and performed comprehensive testing
- Architected, refactored, and maintained team Tracker product
- Managed virtual teams through remote Scrum methodology

Technical Project Manager / Software Development Manager

Sep 2011 - Aug 2013 Muscat, Oman

Suhail Bahwan Group FZ LLC

- Successfully migrated HRIS & Payroll projects from external vendors to in-house development
- > Set up internal development team, infrastructure, and development standards
- Formulated design and implementation strategies for distributed scalable applications
- Implemented Agile Project Management Methodology across development teams

Technology Analyst (R&D Team)

Feb 2003 - Aug 2011 Dubai, UAE

Saif Alghurair Technology LLC

- Promoted to R&D Team to identify optimum hardware/software platforms
- Led business process system implementation for Taghleef Industries in Sohar, Oman
- Served as SCRUM Master leading technology team for research
- Led project migration from R&D phase to development and implementation

EDUCATION & PROFESSIONAL DEVELOPMENT

Acad	amic	Oua	lifica	ations

Master of Data Science & Artificial IntelligenceMaster of Computer Applications (MCA)Specialization in ML, Deep Learning, AI ApplicationsAdvanced Software Engineering and System Design

Professional Certifications

AWS Certified Solutions Architect

Amazon Web Services Cloud Architecture

Azure Certified Solutions Expert

Microsoft Azure Cloud Platform

Machine Learning & Al SpecialistTOGAF TrainedAdvanced Deep Learning, NLP, Computer VisionThe Open Group Architecture Framework

PROJECT DOMAINS & INDUSTRY EXPERIENCE

AI: Gen AI chatbots, ML prediction models, RAG architectures | Government: Planning systems, urban development, compliance | Banking: Core banking, payment systems, ATM/CDM management | Hospitality: Property management, booking platforms | Logistics: Intelligent Transport Systems, freight management | Manufacturing: Business process automation, supply chain | Lawful Intelligence: Monitoring systems, analytics platforms

References available upon request | Australian PR Eligible: August 2026 | 491 Visa Holder | Ready for immediate start